

## HD-30P/40P Phone FAQs:

**Q :** What do the different TONE settings on the HD phones mean?

**A:** There are 4 TONE settings, 1 thru 4.

Setting 1 amplifies the low frequencies making the lower pitched sounds easier to hear. This setting is for people with low frequency hearing loss.

Setting 2 amplifies all sound frequencies equally making every word full volume and natural sounding. This is the common setting for most people.

Setting 3 boosts the middle to high frequencies making each word more intelligible. This is for people with mild high frequency hearing loss.

Setting 4 amplifies the high frequencies making high pitched sounds more distinguishable and easier to understand. This is for people with severe hearing loss and for those with difficulties hearing high pitch sounds.

**Q :** What is the advantage of these preset TONE SETTINGS?

**A:** Unlike the ordinary sliding tone control, this is far easier to use and more accurate. That is, once you've chosen a setting that suits your hearing the best, you will always get the same clarity and results when you return to the same setting.

**Q:** Why is there no effect when I move the Tone control?

**A:** For the Tone control to be effective, the AMPLIFIER must be turned On.

**Q:** What are the main differences between the HD30P and the HD40P?

**A:** The HD40P has a high performance speakerphone and it also has music on hold. The rest are the same.

**Q:** Can I change the on-hold music?

**A:** The music is pleasant but it is set, something you can't change.

**Q:** While using the HD40P speakerphone, why does the other party cannot hear me some of the times?

**A:** This may happen only if you have DSL internet service on the same line or if you have too many extension phones in the house. We suggest that you connect a "filter" between the wall phone-line outlet and your HD40P phone. Such inexpensive "filter" is readily available from Radio Shack, Best Buy or any electronics store and it will eliminate such a problem.